

## Next Century Screens, Inc.

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# Maintenance Care & Warranty

Thank you for purchasing your Phantom Screens with Next Century Screens!

Family owned since 1996, we pride ourselves on high-quality retractable screens and reliable, professional service. Following the routine steps below will help keep your screens working smoothly for years to come.

## Maintenance for Motorized Screens

Here are tips for extending the life of your Phantom Screens:

- Spray your tracks with **DRY** Silicone Spray. This can be purchased through us or your local AutoZone, O'Reilly's, or hardware store. Raise the screens up and down to ensure they are lubricated evenly. **Do not** use WD40; it will ruin your screens.
- We **HIGHLY** recommend keeping your screens up in high wind conditions and overnight to prevent unexpected high wind or storms from damaging the screens. This is Texas after all.
- To clean your screens, lower them and spray the screens with a hose. **Do not** use a power washer as this will ruin your screens. You may use a soft bristle brush and mild soap (Dawn) to scrub them. Rinse them well and leave them down to completely dry. This is not recommended for Vinyl screens. You can use Windex to clean the aluminum.
- When raising the screens, inspect for large insects attached to the screens. While rare, larger insects (such as beetles) may eat their way through the mesh if caught when rolled up. We recommend using a broom and lightly sweeping the screens before raising to help prevent this potential issue.

See reverse for Warranty info

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## Warranty for Motorized Screens

Your Phantom Motorized Screens are protected with a **Limited Lifetime Warranty**. The details are as follows:

- **First Year (365 Days)**  
There is no charge for service calls for the first 365 days. After one year, there will be a service fee. Contact Next Century Screens for service fee and replacement mesh pricing.
- **1 Year Warranty**  
Any defects in the mesh (e.g. If the weld fails on the zipper).
- **7 Year Warranty**  
The motor inside the roller.
- **Lifetime Warranty**  
All aluminum has a limited lifetime warranty against manufacturer defects. Damage from weather, yard work, improper use, etc., is not covered.

Our **Limited Lifetime Warranty** covers any manufacturer defects or improper installs. It is up to our professional technicians to determine whether problems with your Phantom Screens fall under this category.

Please reach out to Next Century Screens with any questions or maintenance requests.